

BYRON SLABACH

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CAREER OVERVIEW

Full-stack web developer, proficient in UI/UX design, development, and server side applications development that works with clients and users to develop creative and effective solutions. Experience with a multitude of programming/scripting languages, Adobe Creative Suite, project management, and teaching/coaching.

QUALIFICATIONS

- Web Development & Design
- Analysis & Research
- Server Side Applications Development
- Coaching Experience
- Web Content Management
- Database Design & Management

TECHNICAL SKILLS

Skills	Expertise	Total Years
Operating Systems	Windows & MacOSX	6
Programming Languages	JavaScript, PHP, SQL	4
Text-Editors	PHPStorm, Visual Studio	3
Adobe Creative Suite	Photoshop, XD	5
Prototyping Tools	Adobe XD, InVisionApp	3

WORK EXPERIENCE

12/2017 to Current

Application Developer

Protective Insurance, Inc. – Carmel, IN

- Compliance updates and fixes, ISO ratebook data updates for AQS (AscendantOne) PolicyAdmin
- Built internal user facing IT Customer Service self-service site for employees to go find potential resolutions to common issues, links to important information, or submit a ticket to the IT Services department.
- BMC Service Desk Express Administrator, automated weekly reports to run/format/send with PowerShell, managing configuration

08/2017 to 12/2017

IT Customer Support Technician

Protective Insurance, Inc. – Carmel, IN

- Built internal sites for all IT Services tiers to use daily for documentation and training purposes.
- Building new IT Customer Service Portal for company to use for IT issue self-resolution and reporting
- BMC Service Desk Express Administrator, running weekly reports, managing configuration

05/2017 to 08/2017

IT Customer Service Internship

Baldwin & Lyons, Inc. – Carmel, IN

- Work with internal customers and team members to resolve issues as quickly and efficiently as possible
- Built an internal website to function as a knowledge base for the Tier 1 customer support team to quickly find solutions and solve user's problems.

06/2015 to 07/2017

Assistant High School Tennis Coach

Metropolitan School District of Pike Township – Indianapolis, IN

- Assist in conducting practices, teaching tennis to high school students
- Perform full duties of the head coach in their absence.

03/2014 to 04/2017

Club Attendant / Assistant Teaching Pro

West Indy Racquet Club – Indianapolis, IN

- Perform website maintenance and content management
- Teaching junior and adult tennis clinics
- Customer service and maintenance of club house and tennis courts

EDUCATION

2017

Bachelor of Science: Media Arts & Science
Indiana University – Indianapolis, IN
Concentration in Web & App Development.
Vice President of IUPUI Tennis Club in 2015-16. President 2016-17.
Minor: Applied Computer Science

2017

Certificate: Human-Computer Interaction
Indiana University – Indianapolis, IN

Volunteer Experience

2015-2017

Vice President (2015-16) - President (2016-17)

Club Tennis at IUPUI – Indianapolis, IN

- Responsible for organization finances, marketing, recruitment, and scheduling; organization and lead practices and match play
- Club saw 300% increase in membership and regular attendance during time as President from the previous year.

2017-Current

Volunteer Assistant High School Tennis Coach

Metropolitan School District of Pike Township – Indianapolis, IN